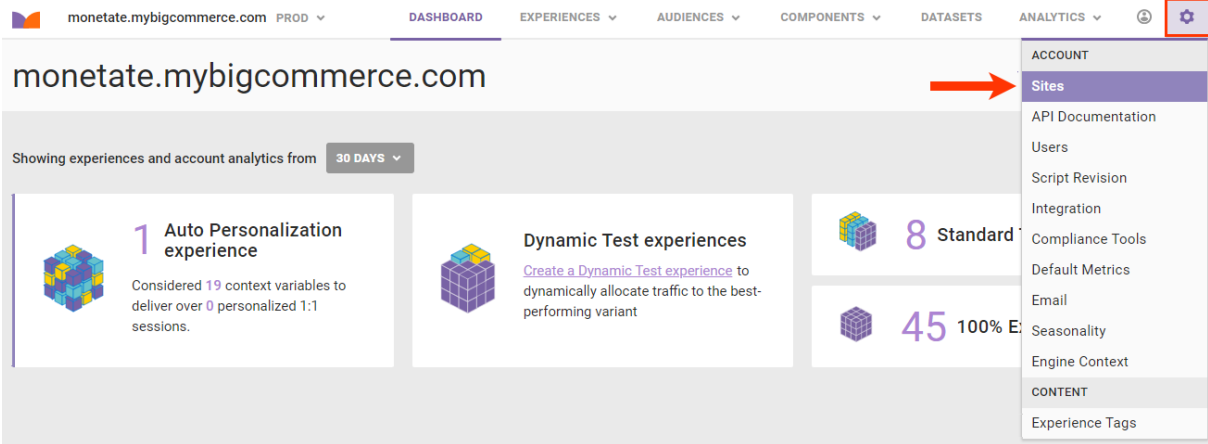


Manage SFTP Users

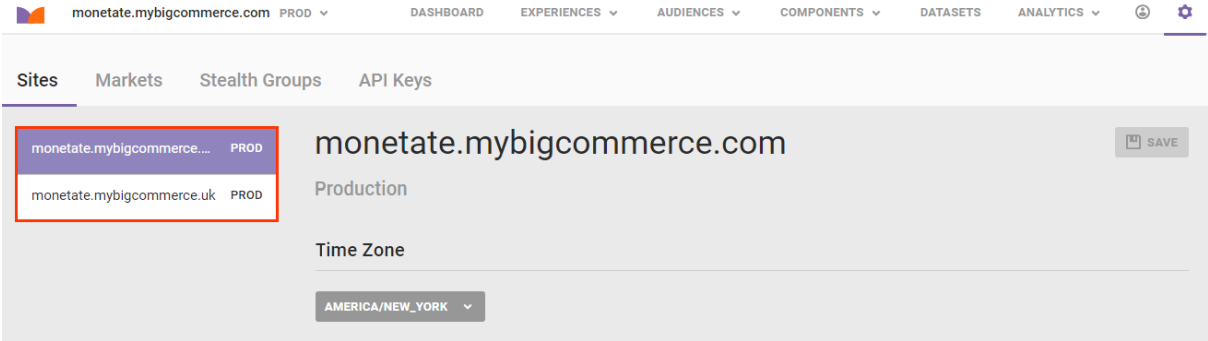
i You must have the Administrator role in the Monetate platform to set up SFTP users in the platform settings.

Follow these steps to create an SFTP user.

- 1. Click the settings icon and then click **Sites**.



- 2. Select the domain for which you want to create the SFTP user.



- 3. Click **CREATE SFTP USER**.

monetate.mybigcommerce.com PROD ▾ DASHBOARD EXPERIENCES ▾ AUDIENCES ▾ COMPONENTS ▾ DATASETS ANALYTICS ▾ ⚙️

Sites Markets Stealth Groups API Keys

monetate.mybigcommerce... PROD
monetate.mybigcommerce... PROD

monetate.mybigcommerce.com

Production

Timezone

AMERICA/DOMINICA ▾

SFTP Connection Settings for Accessing the Session Stream ⓘ

Server URL: sftp://download.monetate.net

[Learn about the data you can get from the new Session Stream](#)

SFTP Connection Settings for Uploads

Server URL: sftp://sftp.monetate.net
Merchandise: /upload
Datsets: /datasets

SFTP Users for Accessing the Session Stream and Uploads ➔ CREATE SFTP USER

USER NAME	DESCRIPTION	AUTH TYPE	LAST LOGIN
ftp65802828		Password	Not available

4. Type into **Description** the purpose for the SFTP user.

SFTP User Details

User name
ftp10809156

Description ⓘ

Authentication method ⓘ
 Password Public key

Create password

Confirm password

SAVE CANCEL

5. Select an authentication method for connecting to the Monetate SFTP server.

SFTP User Details ✕

User name
ftp10809156

Description ⓘ
Avery


Authentication method ⓘ
 Password Public key

Create password
[]

Confirm password
[]

SAVE **CANCEL**

6. Enter the appropriate credentials for the authentication method you selected.
 - If you selected **Password**, then type a password into **Create password** and then into **Confirm password**.

 There are no format requirements for a password.

SFTP User Details ✕

User name
ftp10809156

Description ⓘ
Avery

Authentication method ⓘ
 Password Public key

Create password
[]

Confirm password
[]

SAVE **CANCEL**

- If you selected **Public key**, then paste a RFC 4716-formatted OpenSSH public key into the field. See [Public Key Requirements](#) in this documentation for more information.

SFTP User Details [X]

User name
ftp10809156

Description [?]
Avery

Authentication method [?]
 Password Public key

Public key
 Enter a RFC 4716 formatted public key

[SAVE] [CANCEL]

7. Click **SAVE**.

SFTP User Details [X]

User name
ftp10809156

Description [?]
Avery

Authentication method [?]
 Password Public key

Create password

Confirm password

[SAVE] [CANCEL]

You do not have to assign an SFTP user with a user role in the Monetate platform.

Public Key Requirements

Monetate only accepts RFC 4716-formatted OpenSSH public keys. RFC 4716 keys are identified by the presence of the following header and footer markers:

----- BEGIN SSH2 PUBLIC KEY ----- and ----- END SSH2 PUBLIC KEY -----.

Monetate ignores any text outside of the begin and end markers.

The following is a sample of a correctly formatted public key:

```
---- BEGIN SSH2 PUBLIC KEY ----
AAAAB3NzaC1yc2EAAAADAQABAAQDCrJb5WK6TP3RQ0WPW8qoV+E9w2dk1IkCyqpLv3x
jlaPK8Rb3BpNWIZmK0wbgfQKjloGPUm/joxgA+r3aVK/j5Uuqmg44kf/8CLrVPVwyvpmw
ryoeUraHKiB2FGsD4stSeKMF+587dtV6mVLDtyHAfSHRXn1+AVeYrT5kWXF9zBQ6YHC6w
CDcq6KNxteeKh+kF2hat/6xuiB/dUDUabzx4TZCHzPOnH+PyuM2euKdjAr7ZCwqroiTaGO
AzYEWQvDCJTtjm9Dhhn/nlQT46ulyxSbtMFG9aqLR6shJz4JJo0dimtgCMAaN27Bn8rjOCK
8G0eLnLNzJjvcjqibF0drvWhD2Rq5GhASD+pKTBLfD0a2ZgPA1P0tO7wnGYAqs7ZAwjuis
absuHnvgMwiojEohuq60gbfMCh1RunvYIsHdlxD8BQz0QzSMlvXrjFXTsvYq66RdMLkkB9
lk69CuT08+msdMS1u4oE2T8s6BxgK3mutD9oSp2A8qAsy8i6KrlRxOGsC4pEFY9JfT9cW
ujRXOS7IKtfvNzdmxgAm/Nyu5HH/VdrdhEefGm4Rdcqi2FZmWg/CuFFGwoD3knt+B2YLt5
hFqeKLdhED/Xnnzgd2VnrcYuDUaAEYTDs4TXWXL4/VO7dV0WxLWnNedVAtSibxFjDiEIV
SY32ANNJVenjaQ==
---- END SSH2 PUBLIC KEY ----
```




Refer to the Internet Engineering Task Force's [RFC 4716](#) for more information about the Secure Shell (SSH) public key file format.

Editing an SFTP User

You can change a password for an existing SFTP user or delete an SFTP user from the **Sites** tab.

First, click the additional options menu (...) at the far-right side of a user entry in the SFTP Users table. Next, select **Edit** to access the SFTP User Details modal to revise the authentication method, or select **Delete** to remove the user entirely.

SFTP Users for Accessing the Session Stream and Uploads CREATE SFTP USER

USER NAME	DESCRIPTION	AUTH TYPE	LAST LOGIN	
ftp46246305	Products	Password	Not available	
ftp04080107	Christi	Password	Not available	 Edit
ftp88936676	Jeff	Password	Not available	 Delete