

Install the Monetate Inspector Browser Plug-In



Recent updates to Safari Intelligent Tracking Prevention (ITP) block third-party cookies on your website. This update means that Preview Mode and the Monetate Inspector may not work in Safari. Monetate has developed an alternative approach to delivering Preview Mode to the site. To have this option enabled for your account, submit a support ticket using the Monetate Technical Support portal (support.monetate.com).

No workaround is available at this time for Monetate Inspector. Monetate recommends using a different browser such as Chrome if you need to use this tool.



You can alternately view a [video](#) demonstrating how to install and use Monetate Inspector.

The Monetate Inspector browser plug-in allows you see what information your site passes to Monetate.

Installing Monetate Inspector

Follow these steps to install the Monetate Inspector browser plug-in.

1. Click the settings cog in the top navigation bar, and then select **Integration**.

The screenshot shows the Monetate dashboard for 'monetate.mybigcommerce.com'. The top navigation bar includes 'DASHBOARD', 'EXPERIENCES', 'AUDIENCES', 'COMPONENTS', 'DATASETS', and 'ANALYTICS'. A settings cog icon is highlighted with a red box. A dropdown menu is open, showing options like 'ACCOUNT', 'Integration', 'Compliance Tools', etc. The 'Integration' option is highlighted with a purple bar and a red arrow points to it. The dashboard content shows analytics for 'Auto Personalization experiences' (2 experiences) and 'Dynamic Test experiences' (8 Standard).

2. Click the **Inspector** tab.

The screenshot shows the 'Integration' page in the Monetate dashboard. The 'Inspector' tab is selected and highlighted with a red box. Other tabs include 'Third-Party Analytics', 'Tag', 'API', and 'First-Party Proxy'. A green 'ADD REPORT' button is visible in the bottom right corner.

3. Follow the instructions on the Inspector page to drag the Monetate Inspector bookmarklet to your browser's bookmarks toolbar.

Integration


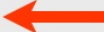
Third-Party Analytics Tag **Inspector** API SSO First-Party Proxy

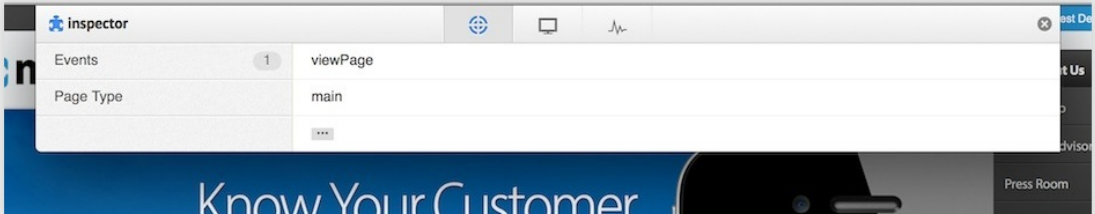
The Monetate Inspector

We've built a small tool which lets you inspect the communication between Monetate and your site:

- Check whether your tag is installed and running optimally
- View the data being collected on each page (page type, product IDs, cart items, etc.)
- Troubleshoot errors

Installation

1. Click and drag the following bookmarklet to your browser's bookmarks toolbar:  
2. Click the bookmarklet on any page of your site.



You can also access a drag-and-drop Monetate Inspector bookmarklet to install in your browser's bookmarks toolbar from the following webpage:

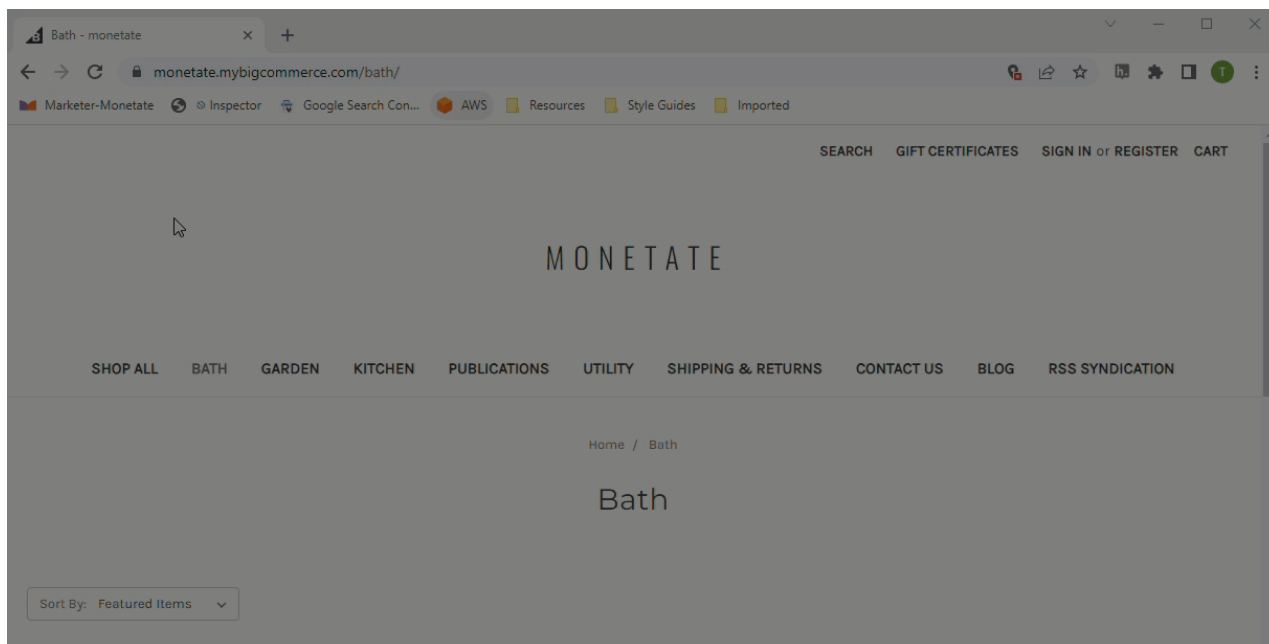
https://marketer.monetate.net/site_media/static/inspector/install.html

Ensure that you install the bookmarklet in every browser that you use for testing.

To launch Monetate Inspector, open your site in a browser, and then click the tool's bookmarklet in the browser toolbar.



You must have third-party cookies and cross-site content tracking enabled in your browser for Monetate Inspector to work. Furthermore, Ghostery and similar privacy extensions can block it. If you're unable to launch the tool, check your browser's privacy and security settings as well as the extensions you might have installed.



Features



Monetate Inspector does not work if you're not logged into your account. Additionally, the tool only works for the domains that you have affiliated with your account.

Use Monetate Inspector to view the data that Monetate collects on your site's pages, various technographics, and the status of your site's [Monetate tag](#).

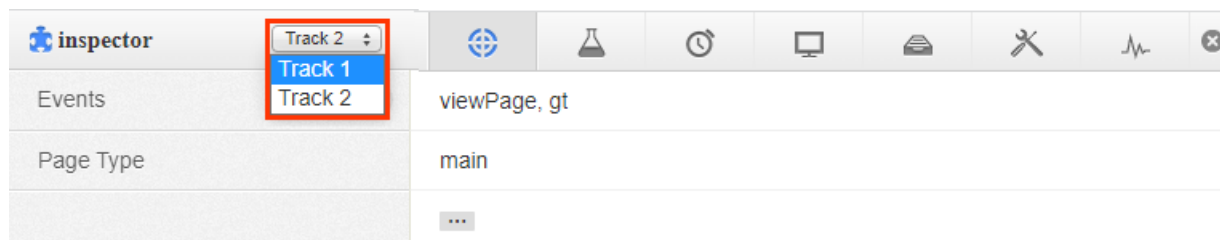
The tool has four main features: Track, Components, Device, and Tag Health.

Track

The **Track** tab contains a comprehensive list of details that are passed to or utilized by your Monetate account. This tab provides information about active events, page type, custom variables, and any visible product IDs.

Monetate retracks pages to collect all relevant information. This action can occur when a page uses AJAX or if a selector that changes the type of page or information about a product is present. For example, Monetate retracks the cart page when a customer removes an item or changes the quantity in the cart. These types of actions often trigger an AJAX request that updates the page asynchronously without refreshing it.

Access the selector of retracks when you click the **Track** icon.



The Events row lists what Monetate requests to display on the page, and the Page Type row lists the value passed by the `setPageType` method. You can see more detailed information by clicking the additional options menu (...).




Events	2	viewPage, gt
Page Type		main
Categories	4	lbi0, lbi1, lbi9, lbi21
		...

Components

See any actions, events, or content masks present on any page of your site on the **Components** tab.

Click **Actions** to view a table that includes each action ID, the action name, and any inputs for the action (arguments). Click an action ID number to open the experience in a new browser tab and edit the action as necessary. Click **Illuminate Actions** to highlight any actions currently active on the page and remove focus from other page elements.



Action	Name	Arguments	
---	targetElement	#nav > ol.nav-primary > li.level0.nav-1.first.parent > a.level0.has-children	...
---	targetQueryParam	Exclude testing site	...
---	targetCookie	newcustomerid	...
---	sst	1564774246	
2934752	basicLightbox2	{ iwidth: 687, href: "", version: 2, clickzones: [], contentId: 634700, alt: "", ihei:

Click **Events** to view a table that includes each event ID, the event type, any inputs for the event (arguments), and the status of the event. Click an event ID to open the experience in a new browser tab and edit the event as necessary. Click **Illuminate Events** to highlight any events currently active on the page and to remove focus from other page elements.

Event	Name	Arguments	Status
Page Event 56040	trackAlways		Occurred
Page Event 67427	trackClick	#header > div.page-header-container > a.logo > img.large	Pending
Page Event 68008	trackClick	#header > div.page-header-container	Pending
Page Event 69238	trackClick	#header > div.page-header-container > a.logo > img.large	Pending
Action Event 2934752	op_impression	{ iwidth: 687, href: "", version: 2, clickzones: [], contentId: 634700, alt: "", iheight: 502, ref: "722/1952970.png", inputIndex: 0 },3,page,,,,0,,,1,,,1	Occurred
Action Event 2763565	op_click	{ iwidth: 530, href: "", version: 2, clickzones: [{ popToolbar: "no", popHeight: "", dynamicLink: "", pop: "", popScrollbars: "no", href: "#lightboxClickOpen", popMenuBar: "no", alt: "", popStatus: "no", popResizable: "no", h: 180, popWidth: "", l: "", r: "", t: "_self", w: 530, layerId: "40", y: 0, x: 0, cls: "" }], contentId: 634932, alt: "", iheight: 181, ref: "722/1963882.png", inputIndex: 0 },#header > div.page-header-container,first,,{ content: "", discriminator: "content", ref: "722/1452180.css", type: "css", inputIndex: 5 },0,0	Pending
Action Event 2763565	op_impression	{ iwidth: 530, href: "", version: 2, clickzones: [{ popToolbar: "no", popHeight: "", dynamicLink: "", pop: "", popScrollbars: "no", href: "#lightboxClickOpen", popMenuBar: "no", alt: "", popStatus: "no", popResizable:	Occurred

Click **Content Masks** to view a table that includes the action ID, the element name, the masking timeout, and any CSS relevant to the content mask. Click an action ID to open the experience in a new browser tab and edit the content mask. Click **Illuminate Content Masks** to highlight any content masks currently running on the page and to remove focus from other page elements.

Action	Name	Timeout	CSS
1969931	#homepage-slider	4000	#homepage-slider { visibility: hidden !important; }
2813326	.product-top-content	4000	.product-top-content { visibility: hidden !important; }
2813327	.product-top-content	4000	.product-top-content { visibility: hidden !important; }
2813329	.product-top-content	4000	.product-top-content { visibility: hidden !important; }
2813330	.product-top-content	4000	.product-top-content { visibility: hidden !important; }
1978181	#homepage-slider-mobile	4000	#homepage-slider-mobile { visibility: hidden !important; }
2982551	.stickyNav, #subNavigation	4000	.stickyNav, #subNavigation { visibility: hidden !important; }
2982552	.stickyNav, #subNavigation	4000	.stickyNav, #subNavigation { visibility: hidden !important; }

Device

The **Device** tab contains the various technographics that Monetate collects, such as browser, operating system platform, screen resolution, and third-party JavaScript libraries.

inspector											
Browser	Chrome 75.0.3770.100										
Platform	MacIntel										
Viewport Size	1680 x 890										
Adobe Flash	Not installed										
User Agent	Mozilla/5.0 (Macintosh; Intel Mac OS X 10_14_5) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/75.0.3770.100 Safari/537.36										
3rd Party JS Libraries	<table border="1"> <thead> <tr> <th>Name</th> <th>Version</th> </tr> </thead> <tbody> <tr> <td>jQuery</td> <td>1.8.3</td> </tr> <tr> <td>Modernizr</td> <td>2.6.2</td> </tr> <tr> <td>Prototype</td> <td>1.7</td> </tr> <tr> <td>Google Tag Manager</td> <td>not detectable</td> </tr> </tbody> </table>	Name	Version	jQuery	1.8.3	Modernizr	2.6.2	Prototype	1.7	Google Tag Manager	not detectable
	Name	Version									
	jQuery	1.8.3									
	Modernizr	2.6.2									
	Prototype	1.7									
Google Tag Manager	not detectable										

Tag Health

The **Tag Health** tab contains information about your site's Monetate tag implementation. If the implementation has passed the three tests listed on the tab, then you know the following about the tag:

- It was pasted without any modifications to the code.
- It's in an ideal location in the site's `<head>` element.
- It has successfully injected the Monetate script into the site.

While these checks are all important for determining that the tag is working properly, the Monetate Payload Delivered test is the most crucial. If the implementation fails this test, then the tag couldn't call the Monetate script, which means you may not be able to use the platform's tools, products, and analytics for the page of your site on which you're using Monetate Inspector.

inspector	
1	Tag Location Optimal: #1 of 48 JavaScript and Stylesheet requests on the page. PASS
2	Tag Modification Tag in client's HTML source matches tag provided by Monetate. PASS
3	Monetate Payload Delivered The tag has injected Monetate's script into the client's site. PASS



Contact your site administrator or submit a support ticket using the Monetate Technical Support portal (support.monetate.com) if the Monetate Payload Delivered test has failed.