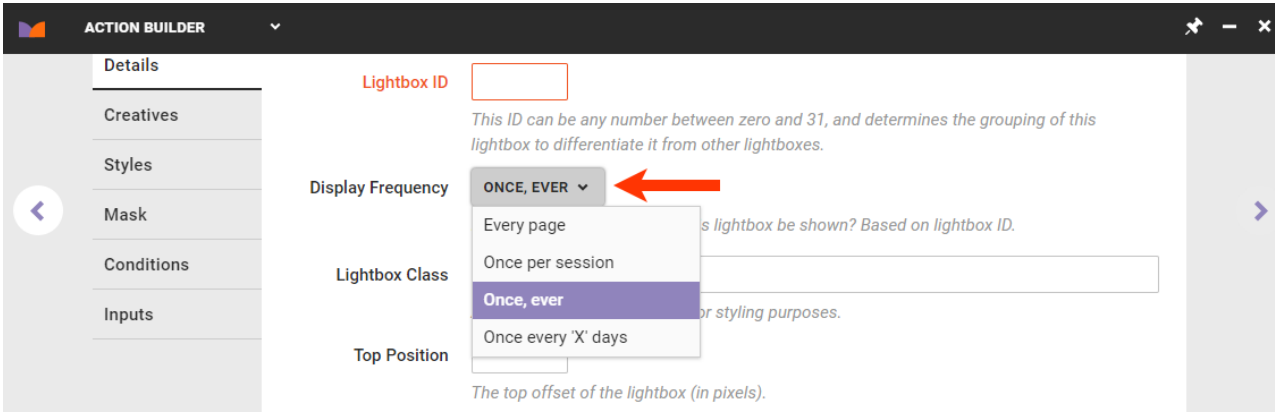


# Understand Lightbox Frequency

The frequency or interval settings control how often a lightbox, or stateful action, is shown to a user through the use of a cookie. The cookie is based on a lightbox identifier number between 0 and 31 and their display frequency interval that is set through a selector. When you set both inputs, they distinguish this experience's lightbox (or action) from any other lightboxes (or action) using the same ID. This gives you total control over the frequency at which a lightbox is shown to a particular visitor or segment.



Currently, lightboxes and statefulBanners both use this file to record their state. This means you cannot show a statefulBanner and a lightbox with the same ID together. Therefore, you must select an option from **Display Frequency**.

**i** Older actions may have different names or may omit more recently introduced options under the list. However, the functionality of the options available are consistent unless the action in question is part of a custom developed op.

## Every Page

Lightboxes that display on every page don't require any cookie to control frequency. The frequency is "always show," as long as action conditions and WHO targets allows this action to fire.

## Once per Session

The cookie name for the lightbox state is `mt.s-lbx`. It expires at the end of a **session** (s = session).

```
mc.lightboxState.SESSION_COOKIE = 'mt.s-lbx';
```

## Once, Ever

The cookie name for this lightbox state is `mt.i-lbx`. It never expires (i = infinite), although the actual value is 10 years. A lightbox set to **Once, Ever** only uses the `mt.i-lbx` infinite cookie to ensure that it won't appear again and flip the `mc.lightboxState.lightboxShown` flag to tell Monetate's lightbox ops that the customer has seen this lightbox previously and should not be shown it again.

```
mc.lightboxState.INFINITE_COOKIE = 'mt.i-lbx';
```

## Once Every X Days

The cookie name for this lightbox state is `mt.c-lbx`. It expires in X number of days (c = custom).

```
mc.lightboxState.CUSTOM_COOKIE = 'mt.c-lbx';
```